



# Care & Maintenance

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Thank you for purchasing HanStone Quartz; locally made and inspired by nature.

HanStone Canada is proud to provide our clients with a Lifetime Residential Warranty and a 10 Year Commercial Warranty. Please visit [HanStone.ca](http://HanStone.ca) to register.

HanStone is a hard, non porous, natural quartz surface that makes cleaning quick and easy. With proper Care & Maintenance, and some industry Tips & Tricks, hard-to-clean stains, spills and messes can now be a thing of the past.

## Daily Cleaning

HanStone Recommends:

- Option 1 - Soap & Water
- Option 2 - Rubbing Alcohol & Water solution

Tip: Always use a non-abrasive cloth when cleaning to avoid dulling your surface.

## Natural Oils and Synthetic Oils (Olive Oil, Canola Oil, etc.)

Oils on any counter can leave the finish looking messy, smudged and reflect light unpleasantly.

HanStone Recommends:

- Option 1 - Soap & Water
- Option 2 - Use a Mild, Alcohol based degreaser such as Simple Green All Purpose Cleaner or Rubbing Alcohol.

## Cosmetics (Hair Shampoo, Creams, Makeup)

Staining resulting from Cosmetic Products can make anyone panic. Not to worry, we can help.

HanStone Recommends:

- Option 1 - Soap & Water
- Option 2 - Apply Hydrogen Peroxide max 30% Concentration then wipe down with water.\*
- Option 3 - Rubbing alcohol

\*Tip: Please remove any residue from the Hydrogen Peroxide solution after cleaning to avoid any changes to HanStone's brilliant surface.

## Metals (Kitchen Tools, Metal Pots and Belt Buckle Marks)

Noticing Metal Marks on a quartz surface can often be confused for scratches. Such metal marks can be easily removed using simple methods.

HanStone Recommends:

- A White Latex Eraser. Delicately rub the eraser on the affected area, once the stain is gone, clean the surface with one of the daily cleaning solutions as recommended above.\*

\*Tip: When cleaning any surface, the Rule of thumb is to never apply pressure that is heavier than the natural weight of your hand. Otherwise, you can cause dull spots.





### Metal Rust Stains

HanStone Recommends:

- Step 1 - Soak a cloth with Oxalic Acid or Bar Keepers Friend and apply on top of the stain for 10 minutes.
- Step 2 - If the stain persists, reapply but do not leave on longer than 30 minutes.
- Step 3 - Once stain is removed, clean surface with water alone or a soap & water solution.

### Food Colouring - Herbs & Spices - Red Wine - Mustard - Coffee & Tea - Fruits

HanStone Recommends:

- Option 1 - Soap & Water or Rubbing Alcohol & Water Solution
- Option 2 - Soak a cloth with 50% bleach concentration. Leave on top of stain for 10 minutes. If stain persists, reapply but do not leave on for longer than 30 minutes.
- Option 3 - Apply Hydrogen Peroxide max 30% concentration. Then rinse and wipe the surface with water.

### Ink - Water Based Markers - Oil Based Markers - Paint - Print from Supermarket Bags

HanStone Recommends:

- Option 1 - Gently apply rubbing alcohol to the stain. Stain should lift.
- Option 2 - For stubborn stains, soak a cloth with 50% bleach concentration. Leave on top of stain for 10 minutes. If the stain persists, reapply but do not leave on for longer than 30 minutes.

### Other Stubborn Stains

#### Blood

HanStone Recommends:

- Apply Hydrogen Peroxide max 30% concentration. Then rinse and wipe the surface with water.

#### Candle Wax

HanStone Recommends:

- Option 1 - Rubbing Alcohol
- Option 2 - Mild, Alcohol Based degreaser such as Simple Green All Purpose Cleaner.

#### Hard Water Deposits

HanStone Recommends:

- Option 1 - Cleaning vinegar
- Option 2 - Non-abrasive scale remover solution

#### Soap Stains

HanStone Recommends:

- Mild, Alcohol Based degreaser such as Simple Green All Purpose Cleaner.

#### Silicone

HanStone Recommends:

- Option 1 - Rubbing Alcohol
- Option 2 - DAP silicone remover

We hope our quick and easy guide has provided you with some easy industry approved and tested cleaning solutions to keep your space looking Beautiful, Clean and Naturally Canadian.

For more information, please visit [HanStone.CA](http://HanStone.CA)

